



# Required Federal Accessibility and Nondiscrimination Notice

## Discrimination is against the law.

Blaine Orthopedic Surgery Center (BOSC) complies with applicable federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. BOSC does not exclude people or treat them differently because of their race, color, national origin, age, disability, or sex.

## Blaine Orthopedic Surgery Center provides:

- **Appropriate accommodations for people with disabilities in a timely manner and free of charge when they are needed to perform services.**
- **Appropriate accommodations include assistive devices and services, interpreters, and information in alternate formats.**

If you need these services, call 763-302-2200.

If you believe that BOSC has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with: Blaine Orthopedic Surgery Center, Grievance Coordinator, 11225 Ulysses St NE, #300, Blaine, MN 55434. P: 763-302-2200. Fax: 763-302-2201. You can file a grievance in person, by mail, or fax. If you need help filing a grievance, the Grievance Coordinator is available to help you.

You can also file a civil right complaint with the U.S. Department of Health Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail, phone, or fax at: U.S. Department of Health and Human Services, 200 Independence Avenue S.W., Room 509F, HHH Building, Washington DC 20201, 800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 763-302-2200

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 763-302-2200

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 763-302-2200

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 763-302-2200.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 763-302-2200。

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-763-302-2200.

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໃດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 763-302-2200

ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በገጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 763-302-2200.

သတိပို့ရန် - အကယု၍ သူညီ ချမနွှာစကား ကို ဝေ့ဟပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အကြံကု စီစဉ်ဆောင်ရွက်ပေးပါမည့်။ ဖုန်းနံပါတ် 763-302-2200 သို့မဟုတ် ဝေ့ဆုပို့ပါ။

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 763-302-2200.

ប្រយ័ត្ន: បរើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, បសវាជំនួយខ្លួនកភាសា បោយមិនគិតថ្លៃ គឺអាចមានសំរាប់បរើអ្នក។ ចូរ ទូរស័ព្ទ 763-302-2200  
ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان.

اتصل برقم 651-702-7400.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-763-302-2200.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 763-302-2200.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 763-302-2200.